

Every time Eudora opens, it creates a file in your Eudora folder called OWNER.LOC. When Eudora closes, it deletes that file. If Eudora crashes or loses network connection, the file is not deleted. The next time Eudora attempts to open, it detects the file and assumes that Eudora is already running elsewhere, thus giving the "Remote Instance" error. The solution is to delete the file OWNER.LOC manually.

Open "My Computer"

Open the folder called [your username] on XXXSERVER, also known as the Z: drive.

Open the Eudora folder.

Locate the file called OWNER.LOC and delete it.

Now you should be able to start Eudora without an error.